

Largest Call Centers

Company	City/County	Call Center Employees	Function	Industry
Lowe's	Indianapolis/Marion	1,500	Customer Service	Retail
GEICO	Indianapolis/Marion	1,200	Customer Service	Insurance
American Funds Capital Group	Carmel/Hamilton	995	Customer Service	Financial Services
Charles Schwab & Co.	Indianapolis/Marion	900	Customer Service	Financial Services
Conduent	Anderson/Madison	850	Technical Support	Third Party Outsourcer
Anthem	Indianapolis/Marion	765	Claims Processing & Customer Service	Insurance
Ascension Health	Indianapolis/Marion	530	Customer Service, Billing, IT	Healthcare
Defender	Indianapolis/Marion	500	Customer Service	Security
ADT	Hamilton/Fishers	475	Customer Service	Security
Navient	Fishers/Hamilton	453	Customer Service	Financial Services
Sallie Mae	Indianapolis/Marion	409	Customer Service	Financial Services
Republic Services	Hamilton/Fishers	370	Customer Service	Solid Waste Recycling
Allstate	Marion/Indianapolis	350	Customer Service	Insurance

The 9-county Indianapolis Region includes Boone, Hamilton, Hancock, Hendricks, Johnson, Madison, Marion, Morgan and Shelby counties.

Last Updated 3/5/2018

Indy Partnership

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Company	City/County	Call Center Employees	Function	Industry
Premiere Credit	Indianapolis/Marion	350	Collections, Accounting, IT	Third Party Outsourcer
AT&T	Indianapolis/Marion	340	Customer Service & Tech Support	Telecommunications
MHS (Managed Health Services)	Indianapolis/Marion	300	Customer Service	Insurance
Hartford Insurance	Indianapolis/Marion	300	Claims Processing & Customer Service	Insurance
Roche Diagnostic Corporation	Indianapolis/Marion	300	Back-Office – Processing & Customer Service	Healthcare
Resort Condominiums International (RCI)	Indianapolis/Marion	300	Reservations & Customer Service	Travel
Ingram Micro Mobility	Indianapolis/Marion	250	Customer Service	Telecommunications
Comcast Cablevision Inc.	Indianapolis/Marion	240	Customer Service	Telecommunications
Alpine Access (at-home agents)	Indianapolis/Marion	200	Customer Service	Third Party Outsourcer
Lockheed Martin	Indianapolis/Marion	200	Help Desk & Information Center	Technology
Baker Hill Corporation	Indianapolis/Marion	195	Customer Service	Financial Services
Duke Energy	Indianapolis/Marion	180	Customer Service	Utilities
Bluegreen Vacations	Indianapolis/Marion	180	Customer Service & Sales	Travel

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Summex Health Management/WebMD	Indianapolis/Marion	160	Web-Based Health Counseling	Healthcare
Consona Corp	Indianapolis/Marion	150	Technical Support	Software
CareSource	Indianapolis/Marion	150	Customer Service	Healthcare
TeleServices Direct	Anderson/Madison	150	Sales & Telemarketing	Third Party Outsourcer
Monster Worldwide	Indianapolis/Marion	130	Customer Service	Consulting
Angie's List	Indianapolis/Marion	120	Consumer Service Reviews	Home Services Marketplace
Mays Chemical Co. Inc.	Indianapolis/Marion	112	Customer Service	Chemicals
Citizens Energy	Indianapolis/Marion	111	Customer Service	Utilities
ADP	Indianapolis/Marion	100	Data Processing	Business Processing Outsourcer
Accredo	Indianapolis/Marion	100	Customer Service	Healthcare
Bell Industries	Indianapolis/Marion	100	Customer Service & Tech Support	Telecommunications
Spectrum	Carmel/Hamilton	100	Customer Service	Telecommunications
Household Finance Corp.	Indianapolis/Marion	100	Customer Service	Financial Services
Metropolitan Life Insurance	Indianapolis/Marion	100	Customer Service	Insurance
Pearson Education Inc.	Indianapolis/Marion	100	Customer Service	Education

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Keihin Indiana Precision Technology	Indianapolis/Marion	100	Customer Service	Automotive
Indianapolis Power & Light Company	Indianapolis/Marion	90	Customer Service	Utilities
Osram Sylvania	Westfield/Hamilton	90	Customer Service	Consumer Products
Streetlinks	Indianapolis/Marion	90	Appraisal Services	Mortgage Lending Services
AllianceOne	Anderson/Madison	85	Customer Service	Telecommunications
Renaissance	Indianapolis/Marion	82	Customer Service	Insurance
Engaging Solutions	Indianapolis/Marion	80	Customer Service	Third Party Outsourcer
TeleServices Direct	Indianapolis/Marion	80	Sales & Telemarketing	Third Party Outsourcer
J.D. Byrider Systems Inc.	Indianapolis/Marion	75	Collections	Automotive
CTI Group Holdings Inc.	Indianapolis/Marion	75	Customer Service	Financial Services
Golden Rule Insurance Co.	Indianapolis/Marion	75	Claims Processing & Customer Service	Insurance
Express Scripts	Whitestown/Boone	75	Order Processing & Customer Service	Healthcare
Guitar Center/Musician's Friend	Indianapolis/Marion	75	Customer Service	Consumer Products
Indianapolis Star	Indianapolis/Marion	73	Customer Service/Sales	Newspaper Publishing

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Ace Mortgage	Indianapolis/Marion	50	Mortgage Loan Origination	Financial Services
Advantage Health Solutions	Indianapolis/Marion	50	Customer Service & Claims Processing	Healthcare
Lifemasters	Indianapolis/Marion	50	Customer Service	Healthcare
Puritan Bennett	Indianapolis/Marion	50	Customer Service	Medical Equipment Manufacturing
ADESA Corp.	Indianapolis/Marion	50	Customer Service	Auto Auctions